



163 Schuyler Avenue Kearny, New Jersey 07032

Date:

OWNER MAILING ADDRESS CITY, STATE ZIP

## Service Address: ADDRESS

## 1<sup>st</sup> NOTICE

Please Read Carefully

## Dear Valued Customer,

The Borough of Glen Ridge is pleased to announce a town-wide water meter upgrade. National Metering Services has been contracted to perform this work as part of our commitment to improving service quality. This upgrade is a free service, and your participation is essential. All homes are required to participate in this program.

To ensure a smooth process, please note that your water meter, located in your basement or utility room, must be accessible. We kindly ask that you clear the area around the meter by removing any personal property or obstructions prior to the technician's arrival. The installation of the new water meter typically takes about thirty minutes, during which your water supply will be temporarily turned off.

To schedule an appointment with National Metering Services, you can call 1-888-448-0009, visit the website at **nms-mdm.com/guest**, or scan the QR code included in this letter for direct access. When scheduling your appointment, please provide your reference number and PIN, along with your preferred date, time slot (AM: 8 am to 1 pm or PM: 1 pm to 5 pm), email, and phone number for confirmation.

National Metering Services personnel will be easily identifiable by their uniforms, marked vehicles, and photo ID badges. Please ensure you verify their identification before allowing anyone into your home.

We appreciate your cooperation in this important project and thank you for helping us ensure the continued efficiency of our water services.



Ref#: Pin#:

Thank You for your cooperation.